

Microsoft 365 Administration & Security What's New in 2025

January 21, 2025

Agenda

- Point Alliance
- End of Life for Windows 10
- Policies for Authentication Methods
- SMS Integration for Microsoft Teams Calling Plans
- Microsoft 365 Copilot Chat
- Licensing and Pricing
- Additional Resources



Point Alliance

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Point Alliance

- Microsoft Solutions Partner
 - Modern Work
 - Security
 - Digital & App Innovation Azure
 - Data & AI Azure
- Microsoft Gold Partner with 11 Competencies (legacy)
- 100% Microsoft Certified Team
- pointalliance.com/companyprofile



End of Life for Windows 10

End of Life for Windows 10

- End of Support Date: Windows 10 reaches End of Life on **October 14, 2025**.
- Security Risks: No security updates or patches will leave devices vulnerable to threats.
- Compatibility Challenges: Older hardware and software may face limited support.
- Migration to Windows 11: Transition ensures continued support, security, and modern features.

Policies for Authentication Methods

Policies for Authentication Methods

- Deprecation of Legacy Policies: Legacy MFA and SSPR policies will be retired on **September 30, 2024**; plan your migration now to avoid service disruption.
- Unified Authentication Methods: Legacy MFA and SSPR policies are being replaced with a combined authentication methods policy for streamlined management.
- Improved Security: The new policy supports modern, more secure methods like passwordless authentication.
- Simplified Administration: Consolidating policies reduces complexity and centralizes management within Microsoft Entra admin center.

Home >



Authentication methods | Policies

...

Microsoft Entra ID Security

×

«

+ Add external method (Preview)

↻ Refresh

|

 Got feedback?

- ▼ Manage
-  Policies

 Password protection

 Registration campaign

 Authentication strengths

 Settings
- ▼ Monitoring
-  Activity

 User registration details

 Registration and reset events

 Bulk operation results

Manage migration

On September 30th, 2025, the legacy multifactor authentication (MFA) and self-service password reset (SSPR) policies will be deprecated and the settings will be managed here. Use the options below to manage your migration status – how your policies are respected – and utilize the migration wizard to quickly migrate legacy policies to the new unified policies. [Learn more](#)

Migration status

 In progress ([change](#))

 [Begin automated guide](#)

Authentication method policies

Use authentication methods policies to configure the authentication methods your users may register and use. If a user is in scope for a method, they may use it to authenticate and for password reset (some methods aren't supported for some scenarios). [Learn more](#)

Method	Target	Enabled
▼ Built-In		
Passkey (FIDO2)	All users	Yes
Microsoft Authenticator	All users, excluding 1 group	Yes
SMS	All users	Yes
Temporary Access Pass	All users	Yes
Hardware OATH tokens (Preview)	All users	Yes
Third-party software OATH tokens	All users	Yes
Voice call		No
Email OTP	All users	Yes
Certificate-based authentication		No

SMS Integration for Microsoft Teams Calling Plans

SMS Integration for Microsoft Teams Calling Plans

- Target Availability: Rolling out in **February 2025** for Calling Plan users in the United States and Canada.
- Feature Overview: Enables sending and receiving SMS messages directly within the Microsoft Teams app on desktop or mobile.
- Supported Platforms: Available on Mac, Android, iOS, and Desktop for Worldwide (Standard Multi-Tenant) cloud instances.
- Use Case: Simplifies communication with external users who are not on Teams, enhancing collaboration and connectivity.

Microsoft 365 Copilot Chat



Microsoft 365
Copilot

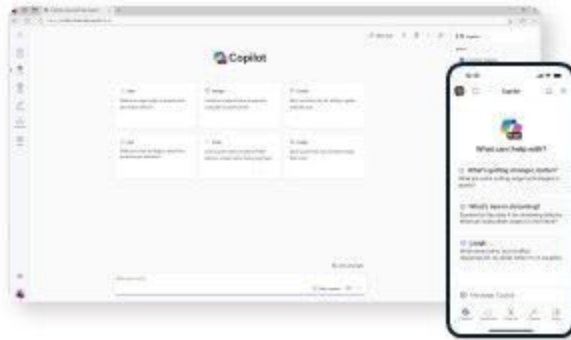
VS



Microsoft 365
Copilot Chat



Microsoft 365 Copilot Chat



Chat

Free, secure AI chat –
powered by GPT-4o and web grounded

+



Agents

Integrated into the chat experience and
paid for on a consumption basis

+



IT Controls

Enterprise Data Protection
and agent management

Microsoft 365 Copilot Chat Features

- Microsoft 365 Copilot Chat, a new offering that adds pay-as-you-go agents to existing free chat experience for Microsoft 365 commercial customers.
- Copilot Chat enables your entire workforce to start using Copilot and agents. It includes:
 - Free, secure AI chat powered by GPT-4o.
 - Agents accessible right in the chat.
 - IT controls, including enterprise data protection and agent management.

● Included ▲ Included — Metered

		Microsoft 365 Copilot Chat	Microsoft 365 Copilot
		Free + Consumption	\$30 pupm
Chat	Copilot Chat – Web grounded (powered by GPT-4o)	●	●
	Copilot Chat – Work grounded (work data in your tenant’s Microsoft Graph and 3rd party data via Graph connectors)		●
	Copilot Pages	●	●
	File upload ¹	●	●
	Code Interpreter ¹	●	●
	Image generation ¹	●	●
Agents ²	Create agents using Copilot Studio ³ , including SharePoint agents	●	●
	Discover and pin agents	●	●
	Use agents grounded in Web data	●	●
	Use agents grounded in work data (work data in your tenant’s Microsoft Graph and 3rd party data via Graph connectors)	▲	●
	Use agents that act independently using autonomous actions	▲	▲
Personal assistant	Copilot reasons over personal work data (e.g., Outlook, OneDrive, Teams meeting transcripts and chats)		●
	Copilot in Teams		●
	Copilot in Outlook		●
	Copilot in Word		●
	Copilot in Excel		●
	Copilot in PowerPoint		●
	Copilot Actions		In preview
	Pre-built M365 agents (Interpreter, Facilitator, Project Manager, Employee Self-Service)		In preview
Copilot Control System	Enterprise Data Protection (EDP)	●	●
	IT management controls	●	●
	Agent management	●	●
	SharePoint Advanced Management		●
	Copilot Analytics to measure usage and adoption ⁴		●
	Pre-built reports and advanced analytics to measure ROI		●

Licensing and Pricing

Update on Licensing and Pricing

- Standardizing the monthly billing price for all annual term subscriptions
 - Starting on **April 1, 2025**.
 - This standardization will introduce a 5% price update to the monthly billing plans for annual subscriptions
- Updating the annual billing price for Microsoft Teams Phone
 - Starting on **April 1, 2025**.
- Introducing monthly billing for Microsoft 365 Copilot annual term subscriptions
 - Started on **December 1, 2024**.

Additional Resources

Additional Resources

- [End of Life for Windows 10](#)
- [Policies for Authentication Methods](#)
- [SMS Integration for Microsoft Teams Calling Plans](#)
- [Microsoft 365 Copilot Chat Features](#)
- [Update on Licensing and Pricing](#)

Questions?

